

MEDIAIRE MEMBERSHIP WHEREVER YOU GO. WHATEVER MAY HAPPEN

MedAire Membership entitles you to unlimited access to medical and travel safety assistance, including world renowned MedLink® for in-flight medical events. Medical and travel safety information, intelligence, advice, and assistance is available 24/7/365 before and during all your travels - pre-trip, in-flight, and at your destination.

PRE-TRAVEL SAFETY, TRIP PLANNING AND RISK MITIGATION TOOLS

- ▶ On demand travel safety information and intelligence
- ▶ Destination-specific travel briefings and risk ratings tailored to traveller profile
- ▶ Latest medical, security, personal safety alerts and updates
- ▶ Pandemic support - including resources, travel restrictions & operational updates
- ▶ Fitness to Fly consultations and recommendations for crew, passengers and guests
- ▶ Health risk assessments & vaccination recommendations
- ▶ Advise and arrangement of medical escort services

IN FLIGHT MEDICAL SUPPORT

- ▶ 24/7/365 immediate access to aviation trained doctors
- ▶ Continuation or diversion recommendations
- ▶ Guidance for onboard medical volunteers or flight crew
- ▶ Instructions on using the MedAire medical kit
- ▶ Coordination of local emergency medical services at airport

AT DESTINATION ADVISE & ASSISTANCE

- ▶ 24/7 unlimited Emergency and routine medical advice while at your destination
- ▶ Not just for emergencies. We help for common travel ailments like cough, cold, flu, UTI, food poisoning

- ▶ Access to emotional support and counseling services
- ▶ Assistance replacing lost or forgotten medications and prescriptions
- ▶ Arrangement of care and access to our global network of quality, vetted medical, dental and mental health providers
- ▶ Real-time advice and evacuation support during crisis situations, including natural disasters, pandemics, terrorism.
- ▶ Assistance arranging security services - Aircraft Guards, Secure Transportation and Executive Protection

AVAILABLE RESOURCES:

- ▶ 24/7 operations team supported by global network of in-house assistance centres and 11,000+ personnel
- ▶ Global network of over 80,000 partners & suppliers around the world who have been vetted and audited with specially negotiated arrangements in place.
- ▶ App & web portal for on demand pre-travel medical, security and travel information and advice
- ▶ E-mail alerts on global medical & travel-related events
- ▶ Travel safety training programs including first responder medical training, situational awareness, pandemic planning and a variety of classroom and eLearning options.
- ▶ Medical kits and life saving equipment
- ▶ Ability to facilitate communications in 140 languages



TAKING THE BEST POSSIBLE CARE OF GUESTS, PASSENGERS & CREW WHATEVER MAY HAPPEN, WHEREVER YOU TRAVEL

THE NEW TRAVEL REALITY

People are not immune to illness and injury just because they are travelling. In many cases, travel exacerbates medical issues. In addition, hotels, airports and other venues frequented by travelers present additional risks.

WITH OVER 30 YEARS OF AVIATION
EXPERIENCE, MEDAIRE PROVIDES
EXPERT MEDICAL AND TRAVEL
SAFETY ASSISTANCE IN-FLIGHT
AND ON THE GROUND.

PRE-FLIGHT INFORMATION AND INTELLIGENCE

Expert insight from medical and travel safety experts. Travel health recommendations & vaccination requirements. Travel safety briefings and consultations based on traveller profile, nationality, and ethnographic considerations. Fitness-to-fly assessments for you, guests and crew as well as the arrangement of any required medical escort.

IN-FLIGHT MEDLINK ASSISTANCE

Immediate access to aviation trained, emergency care doctors for any medical concern or issue occurring inflight.

CRISIS & EVACUATION SUPPORT

Real-time advice and assistance during crisis situations, including natural disasters, acts of terrorism or global pandemic.

WORLDWIDE MEDICAL ASSISTANCE

Expert medical advice, triage, and arrangements for you, your family, guests and crew including anyone traveling on your aircraft. House-call doctors and TeleConsult options are available in many locations. In times of pandemics, it is very important to limit exposure to potentially infected people. By using phonebased medical services like MedAire, your symptoms can be assessed where you are, without the need to take transportation to a medical facility or to be exposed to germs and viruses in the hospital environment. Simple treatment can be provided remotely and necessary medication can be arranged.

TRAVEL ASSISTANCE

Alerts via app or email on emerging medical and safety threats globally. Help with lost or stolen travel documents, translation services, guarantee of payments.

MENTAL HEALTH & EMOTIONAL SUPPORT

Access to immediate mental health assistance while away from home in response to a crisis or traumatic event.

CALL ANYTIME, CALL OFTEN

The MedAire team is your medical resource, whatever may happen, wherever you travel. The team is one phone call away 24/7 to provide assistance, advice, support & case monitoring from when you leave home and until you return safely home.